WHAT DOES BANK OF HAWAI'I CORPORATION

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores


## How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Bank of Hawai'i Corporation chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Bank of Hawaíi <br> Corporation share? | Can you limit this sharing? |
| :--- | :---: | :---: |
| For our everyday business purposes- <br> such as to process your transactions, maintain <br> your account(s), respond to court orders and legal <br> investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes- <br> to offer our products and services to you | Yes | Yes |
| For joint marketing with other financial companies | Yes | Yes |
| For our affiliates' everyday business purposes- <br> information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes- <br> information about your creditworthiness | Yes | Yes |
| For our affiliates to market to you | Yes | Yes |
| For nonaffiliates to market to you | No | We don't share |

## To limit <br> our sharing

Call Us Toll-Free:
In Hawaii: 808-643-3888
In US Mainland and Canada: 1-888-643-3888
In Guam and Saipan: 1-877-553-2424
In Palau: 680-488-3338

- our menu will prompt you through your choice(s)


## Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

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or go to: https://www.boh.com/security/privacy.asp

## Who we are

## Who is providing this notice?

Bank of Hawai‘i Corporation and our affiliated companies, including Bank of Hawai‘i, Bankoh Investment Services, Inc; Bank of Hawai‘i Insurance Services, Inc; and Pacific Century Life Insurance Corporation.

## What we do

## How does Bank of Hawai‘i

 Corporation protect my personal information?How does Bank of Hawai'i
Corporation collect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

Additional security measures: information access controls, service provider oversight and confidentiality agreements, network security to limit access to customer information, proper disposal of customer information, periodic security training for personnel.

We collect your personal information, for example, when you:

- open an account or apply for a loan
- seek financial or tax advice or seek advice about your investments
- make deposits or withdrawals from your account

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Federal law gives you the right to limit only:

- sharing for affiliates' everyday business purposes - information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account.

## Definitions

| Affiliates |
| :--- |
|  |
| Nonaffiliates |
|  |

## Joint Marketing

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Our affiliates include others, such as Bank of Hawai‘i; Bankoh Investment Services, Inc; Bank of Hawai'i Insurance Services, Inc; and Pacific Century Life Insurance Corporation.

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- Bank of Hawai 'i Corporation does not share with nonaffiliates for purposes of marketing.
A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
- Our joint marketing partners include credit card issuers, marketing services, and insurance companies.

